

Information for Temporary Substitute Decision Makers Authorized by the Public Guardian and Trustee



PUBLIC GUARDIAN
AND TRUSTEE OF
BRITISH COLUMBIA

Why is Substitute Health Care Consent Important?

In British Columbia every adult has the right to accept or refuse health care and to participate in decision making about their own health care. An adult who is incapable still has that right, but exercising and protecting that right becomes the responsibility of a substitute decision maker.

In BC, there are three kinds of substitute decision makers for health care decisions. They are:

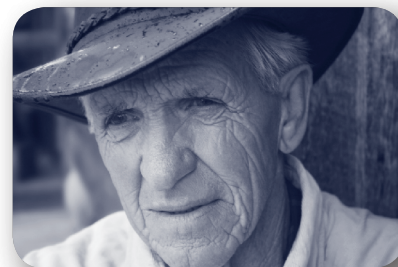


- an adult appointed by the court to be a Committee of Person under the *Patients Property Act*;
- a Representative under the *Representation Agreement Act*;
- a Temporary Substitute Decision Maker (TSDM) chosen by a health care provider or authorized by the Public Guardian and Trustee (PGT) under the *Health Care (Consent) and Care Facility (Admission) Act* (the Act).

If an adult in BC has made a legally valid Advance Directive giving or refusing consent to the treatment or health care proposed at a later date when the adult is not capable of consenting or refusing it, and there is no Committee of Person or Representative with authority to make the decision, then a TSDM will not be chosen and the health care provider must follow the adult's direction as set out in the Advance Directive. For more information on Advance Directives, see the Ministry of Health information on advance care planning. [<http://www.health.gov.bc.ca/hcc/advance-care-planning.html>]

Why is the Public Guardian and Trustee Involved in Authorizing a TSDM?

The *Health Care (Consent) and Care Facility (Admission) Act* provides that if an adult does not have a legally appointed substitute (either a Committee of Person or Representative) and there is no relevant Advance Directive, the health care provider must choose a TSDM from a list. A TSDM may also be required if the legally appointed substitute is not available. If, in the opinion of the health care provider, there is not an available and qualified person eligible to be a TSDM for the adult, or there is a dispute about who should be chosen, then the PGT must either authorize someone to be the TSDM, or act as the TSDM.



The PGT will authorize someone to be a TSDM if the process will not cause undue delay in providing health care to the adult and the PGT is satisfied that there is someone able and willing to be an informed and responsible decision maker whose relationship with the adult makes the TSDM an appropriate choice.

What are my Responsibilities as a TSDM?

As a TSDM, your legal responsibility is to represent the instructions or wishes expressed by the adult when capable. If these are not known, your duty is to act in the best interests of the adult for whom you are giving or refusing informed consent.

Your major responsibilities are set out in detail in section 19 of the *Health Care (Consent) and Care Facility (Admission) Act*. As it is your duty to know and carry out these responsibilities yourself, the section is reprinted in its entirety below:

19 (1) A person chosen [as a TSDM] to give or refuse substitute consent to health care for an adult must

- (a) before giving or refusing substitute consent, consult, to the greatest extent possible,
 - (i) with the adult, and
 - (ii) if the person chosen [as the TSDM] is a person authorized by the Public Guardian and Trustee, with any near relative or close friend of the adult who asks to assist, and
 - (b) comply with any instructions or wishes the adult expressed while he or she was capable.
- (2) If the adult's instructions or wishes are not known, the person chosen [as the TSDM] must decide to give or refuse consent in the adult's best interests.
- (3) When deciding whether it is in the adult's best interests to give, refuse or revoke substitute consent, the person chosen [as the TSDM] must consider
- (a) the adult's current wishes, and known beliefs and values,
 - (b) whether the adult's condition or well-being is likely to be improved by the proposed health care,
 - (c) whether the adult's condition or well-being is likely to improve without the proposed health care,
 - (d) whether the benefit the adult is expected to obtain from the proposed health care is greater than the risk of harm, and
 - (e) whether a less restrictive or less intrusive form of health care would be as beneficial as the proposed health care.



What Records Do I Need to Keep?

As a condition of authorizing you as a TSDM, the PGT requires you to keep a record of your health care decisions and to produce this record when requested by the adult, the PGT or a subsequent TSDM. Your record keeping should include:

- the dates on which you talked to a health care provider about the health care treatment that is proposed;
- the nature of the treatment;
- the decisions you have made;
- the names of the key health care providers involved as well as other people you consulted with prior to making a decision; and
- the reasons for your decision, e.g., your understanding of the risks and benefits, or your understanding of the prior instruction or wishes of the adult, if known.

As a TSDM authorized by the PGT, the Act requires you to consult, to the greatest extent possible, with the adult and any near relative or close friend of the adult who asks to assist. You must also comply with any instructions or wishes the adult expressed while he or she was capable. Your records should include the date of your discussions and the information you received.

The PGT Notice of Authorization for you to act as a TSDM is an important record since the adult's health care providers can change. When you are called upon to act in your role as a TSDM, you should be prepared to produce this notice to the health care provider to confirm your authority.

Are There Restrictions on the Decisions I Can Make?

Because you are in a decision making role, you will likely be consulted on a wide range of subjects related to the adult.

While your knowledge of the adult's wishes, beliefs and values may be helpful to good decision making among the adult's support network, your role as a TSDM is limited to making the health care decisions specified in your Notice of Authorization and by the *Health Care (Consent) and Care Facility (Admission) Act* and *Health Care Consent Regulation* (the Regulation).



Restricted Health Care Decisions

The Act and Regulation specifically prohibit a TSDM from consenting to the following health care decisions:

- abortion unless recommended in writing by the treating physician and at least one other medical practitioner who has examined the adult for whom it is proposed;
- electroconvulsive therapy unless recommended in writing by the treating physician and at least one other medical practitioner who has examined the adult for whom it is proposed;
- psychosurgery;
- removal of tissue from a living human body for implantation in another human body or for medical education or research;
- experimental health care involving a foreseeable risk to the adult for whom the health care is proposed that is not outweighed by the expected therapeutic benefit;
- participation in a health care or medical research program that has not been approved by a prescribed medical research committee;
- any treatment, procedure or therapy that involves using aversive stimuli to induce a change in behaviour.

Links to the *Health Care (Consent) and Care Facility (Admission) Act* and *Health Care Consent Regulation* are available on the BC Laws website at: www.bclaws.ca.

Refusing Health Care that preserves life

You can only refuse consent to health care that is necessary to preserve life if there is substantial agreement among the health care providers caring for the adult that the decision to refuse substitute consent is medically appropriate, and you have made the decision in accordance with your responsibilities under the Act. If you are uncomfortable making this decision you may notify the PGT.

Sterilization for non therapeutic reasons

Note: You do not have authority to give consent to sterilization for non therapeutic reasons. Section 2 (d) of the *Health Care (Consent) and Care Facility (Admission) Act* states “this Act does not apply to the provision of professional services, care or treatment to a person for the purposes of sterilization for non-therapeutic reasons.”

Major and Minor Health Care Decisions

Your Notice of Authorization will specify whether you are authorized to make major and minor health care decisions, or only minor health care decisions. If you have been restricted to minor health care decisions (for example, because you are a paid health care provider), it is important to let the involved health care providers know that they should contact the PGT if consent for major health care is required.

The *Health Care (Consent) and Care Facility (Admission) Act* and the Regulation describe the difference between major and minor health care as shown in the following chart:

Major health care means:	Minor health care means health care that is not major health care and includes:
<ul style="list-style-type: none">a) major surgeryb) any treatment involving a general anestheticc) major diagnostic or investigative procedures, ord) any health care designated by regulation as major health care	<ul style="list-style-type: none">a) Routine tests to determine if health care is necessaryb) Routine dental treatment that prevents or treats a condition or injury caused by disease or trauma such as:<ul style="list-style-type: none">i) Cavity fillings and extractions done with or without a local anesthetic; andii) oral hygiene inspections
<p>The regulation designates the following as major health care:</p> <ul style="list-style-type: none">a) radiation therapyb) intravenous chemotherapyc) kidney dialysisd) electroconvulsive therapye) laser surgery	

Non Health Care Decisions

It is not unusual for a TSDM to be consulted about a range of non health care matters. The following are examples of decisions that you do not have authority to make as a TSDM under the *Health Care (Consent) and Care Facility (Admission) Act*:

- where the adult will live;
- whether to admit or discharge the adult from a care facility;
- who can visit the adult;
- what financial decisions need to be made on behalf of the adult;
- what personal information about the adult can be disclosed to a third party unless disclosure is necessary to be able to consult with others about the proposed health care decision;
- whether to restrain the adult for a reason not related to a specific health care treatment;
- whether to sign an instruction refusing future Cardiopulmonary Resuscitation (CPR) or consenting to a Do Not Resuscitate (DNR) order (only the adult can give instructions about future health care and only a doctor can make a DNR order).

How long does my responsibility last?

The duration of your authorization will be set out in the Notice of Authorization from the PGT. A TSDM authorization can be for a single health care treatment (e.g., surgery), a series of health care treatments, or for up to one year.

Regardless of the length of your authorization, your responsibility ends if the person you are acting for becomes capable of making his or her own treatment decisions. You should advise the involved health care provider and notify the PGT if you believe the person you are acting for is capable of giving or refusing consent.

In addition, if a qualified near relative or close friend becomes available or a legal substitute decision maker is appointed, a TSDM authorized by the PGT will no longer be chosen to make decisions. A legal substitute decision maker, near relative or close friend does not need to be authorized by the PGT in order to begin making substitute health care decisions on behalf of an incapable adult.

What do I do if I cannot continue to act as a TSDM?

If you are unable to continue to act as a TSDM for any reason, notify the PGT. A TSDM authorization is not transferable. The PGT must determine whether a new TSDM can be authorized, or if the PGT will act as TSDM.

What is the process for reauthorizing a TSDM?

The process for reauthorizing a TSDM is similar to the process for the first authorization. The PGT may ask to see the record of decisions you have kept. The PGT will consider any expressed wishes made by the adult as well as the recommendations of involved health care providers or other persons with knowledge of the adult's circumstance.



Thank you for undertaking this important role.

Contact the **Public Guardian and Trustee**

Greater Vancouver Regional Office

700-808 West Hastings Street,
Vancouver, BC V6C 3L3
Tel: 604.775.1007
Fax: 604.660.9498
email: ClericalRequest6@trustee.bc.ca

Lower Mainland Regional Office

700-808 West Hastings Street,
Vancouver, BC V6C 3L3
Tel: 604.775.1001
Fax: 604.660.9479
email: ClericalRequest6@trustee.bc.ca

Interior-North Regional Office

1345 St. Paul Street,
Kelowna, BC V1Y 2E2
Tel: 250.712.7576
Fax: 250.712.7578
email: kpifaa@trustee.bc.ca

Vancouver Island Regional Office

1215 Broad Street
Victoria, BC V8W 2A4
Tel: 250.356.8160
Fax: 250.356.7442
email: Victoria-Clerical@trustee.bc.ca

Website: www.trustee.bc.ca | email: mail@trustee.bc.ca

Toll free calling is available through Service BC. After dialing the appropriate number for your area (below), request to be transferred to the Public Guardian and Trustee (regular office hours 8:30am-4:30pm, Mon-Fri).

Vancouver: 604.660.2421
Victoria: 250.387.6121
Other areas of BC: 1.800.663.7867

Health Care Decisions

Hours of service for Health Care Decisions are:
8:00 am - 5:00 pm (Mon-Fri)
8:00 am - 12:00 noon (Weekends and Holidays)

On weekends or after regular business hours,
you may call toll free: 1.877.511.4111.
Use regional office phone numbers shown
above during regular office hours Mon-Fri.



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