

April 26, 2021

Dear Friends and Families,

On April 21, 2021 we learned that one of our team members tested positive for Covid-19 at Craigdarroch Care Home. The home immediately implemented full Covid-19 outbreak protocols while awaiting further direction from Island Health. On April 22, 2021 we learned that a 2<sup>nd</sup> team member also tested positive and that team members #1 and #2 are part of each others family 'bubble' outside of work.

As a result of these 2 positive employee cases of Covid-19, Craigdarroch Care Home is considered in "outbreak" and all Covid-19 outbreak protocols remain in effect.

**All residents and staff have been swabbed for Covid-19 and all results are negative.** Residents and staff will be re-tested on or about April 28<sup>th</sup> and if all goes as expected, the outbreak should be declared over May 5<sup>th</sup> at midnight. Any changes to this expected timeline will be communicated.

Please note the following Communique to friends and families from Shannon Terleski, Executive Director at Craigdarroch Care Home dated April 26<sup>th</sup>:

***Thank you all for your continued support of the staff and loved ones at Craigdarroch Care Home. I wanted to provide an update on all that is going on. All covid testing for staff and residents has come back negative, and we all continue to be symptom free. We are providing one on one activities during outbreak and strive to ensure your loved ones continue to feel connected to life and staff at Craigdarroch. Video calls and phone calls to your loved ones are encouraged. Though this is a challenging time, we are continuing to keep fully staffed, keep spirits positive, and keep hearts in service of your loved ones. Please feel free to reach out to the staff to set up a phone call with your family member, or if you have any questions or concerns. Thank you for your continued support and kind words of encouragement. We will get through this!***

Sincerely,

Kris Coventry, Chief Operating Officer

Trillium Communities